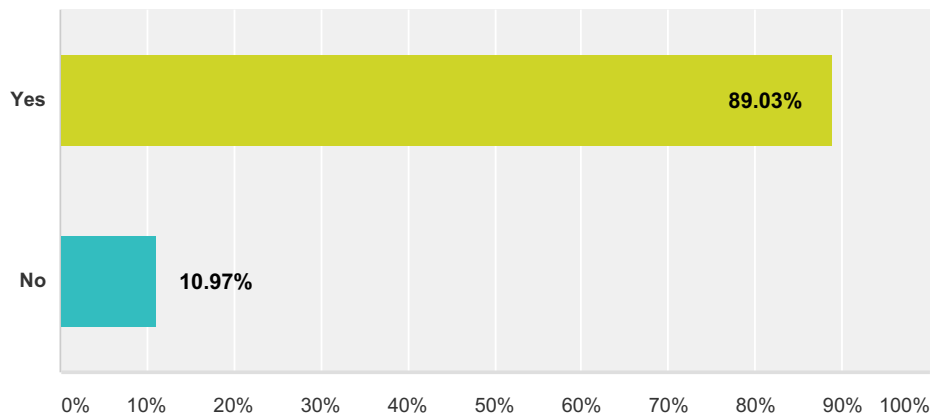


Q1 Are you currently employed?

Answered: 155 Skipped: 0



Answer Choices	Responses
Yes	89.03% 138
No	10.97% 17
Total	155

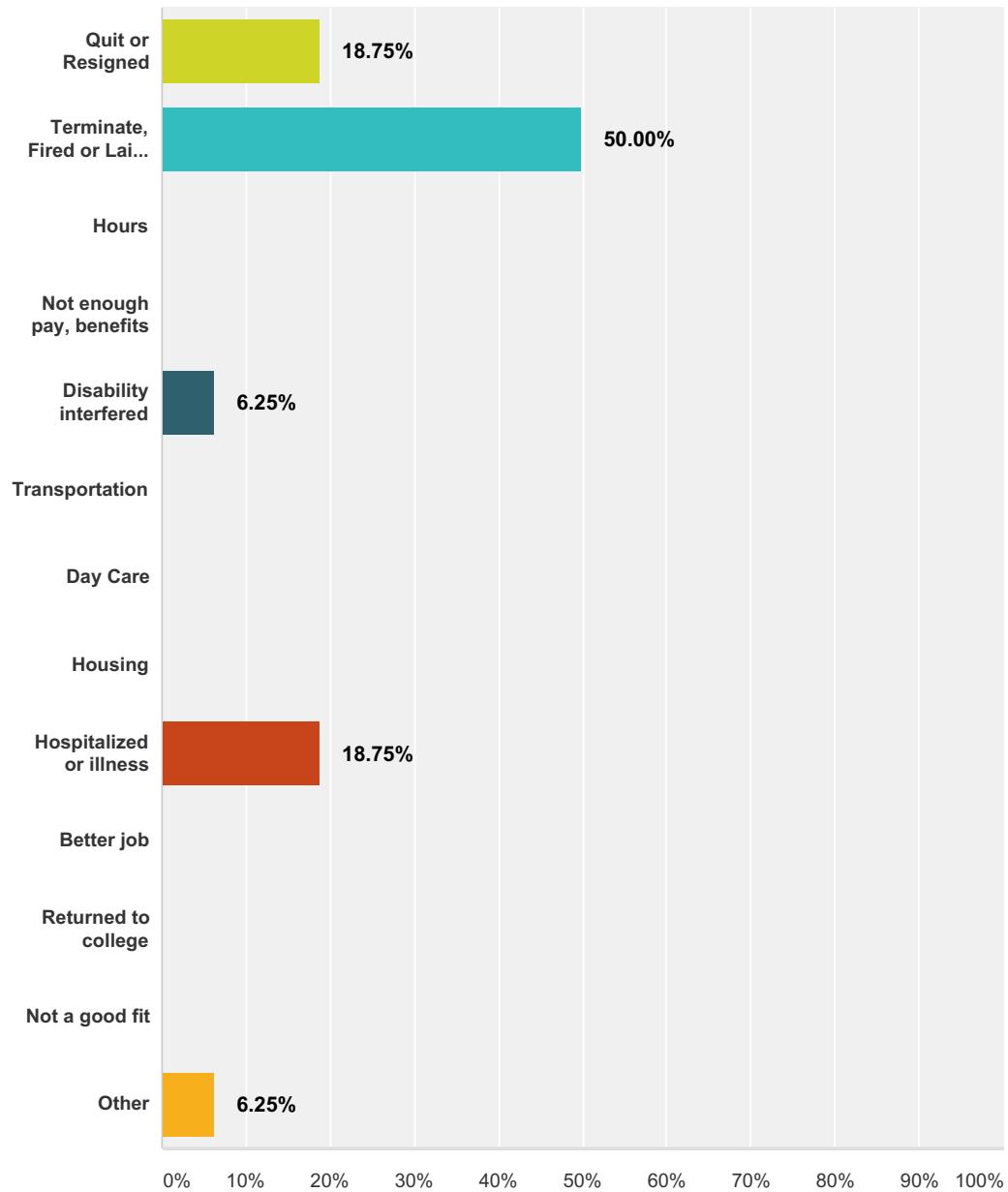
#	If yes, where?	Date
1	Foulk Concrete Recycling	6/5/2014 10:56 AM
2	Grand Island Independent	6/5/2014 10:31 AM
3	She helps someone in their home.	5/21/2014 2:41 PM
4	NRCS	5/21/2014 2:32 PM
5	Goldenrod Research Corp.	5/16/2014 4:11 PM
6	Goodwill	5/14/2014 12:20 PM
7	Advanced Auto Parts	5/12/2014 2:41 PM
8	Home Dept	4/15/2014 1:35 PM
9	Pizza Hut	3/25/2014 1:53 PM
10	Howard County 911 Dispatcher	3/25/2014 1:33 PM
11	U-Haul/Menard's	2/20/2014 3:17 PM
12	WalMart	1/6/2014 11:31 AM
13	Ken's Motel	12/23/2013 1:32 PM
14	HyVee	12/23/2013 1:18 PM
15	Walmart	12/16/2013 9:44 AM
16	Walmart	12/11/2013 2:51 PM
17	York General Health Care Services	12/4/2013 4:44 PM
18	Heritage Care Center	12/4/2013 3:33 PM
19	Henderson Food Mart	12/3/2013 2:46 PM

2013/14 VR Client Satisfaction Survey-

20	TJ Maxx	11/7/2013 2:18 PM
21	Experience Works - Head Start	11/4/2013 1:10 PM
22	Walmart	11/4/2013 12:54 PM
23	Middleton Electric	10/29/2013 2:43 PM
24	Casey's	10/25/2013 4:00 PM
25	Walmart	10/25/2013 1:46 PM
26	Heartland Electric	10/25/2013 10:44 AM

Q2 If not, why not?

Answered: 16 Skipped: 139



Answer Choices	Responses	
Quit or Resigned	18.75%	3
Terminate, Fired or Laid Off	50.00%	8
Hours	0.00%	0
Not enough pay, benefits	0.00%	0
Disability interfered	6.25%	1

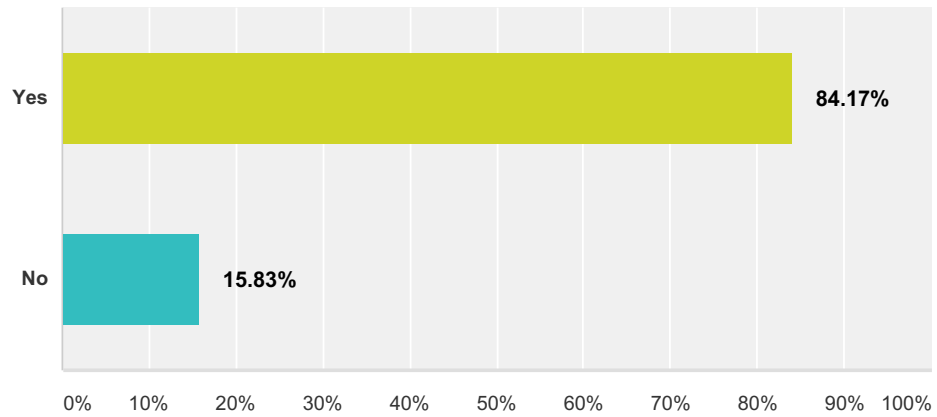
2013/14 VR Client Satisfaction Survey-

Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	18.75%	3
Better job	0.00%	0
Returned to college	0.00%	0
Not a good fit	0.00%	0
Other	6.25%	1
Total		16

#	Specify if other	Date
1	Wanted to stay under Annual Threshold for Social Security early retirement	10/25/2013 3:20 PM

Q3 Does your job meet your current needs?

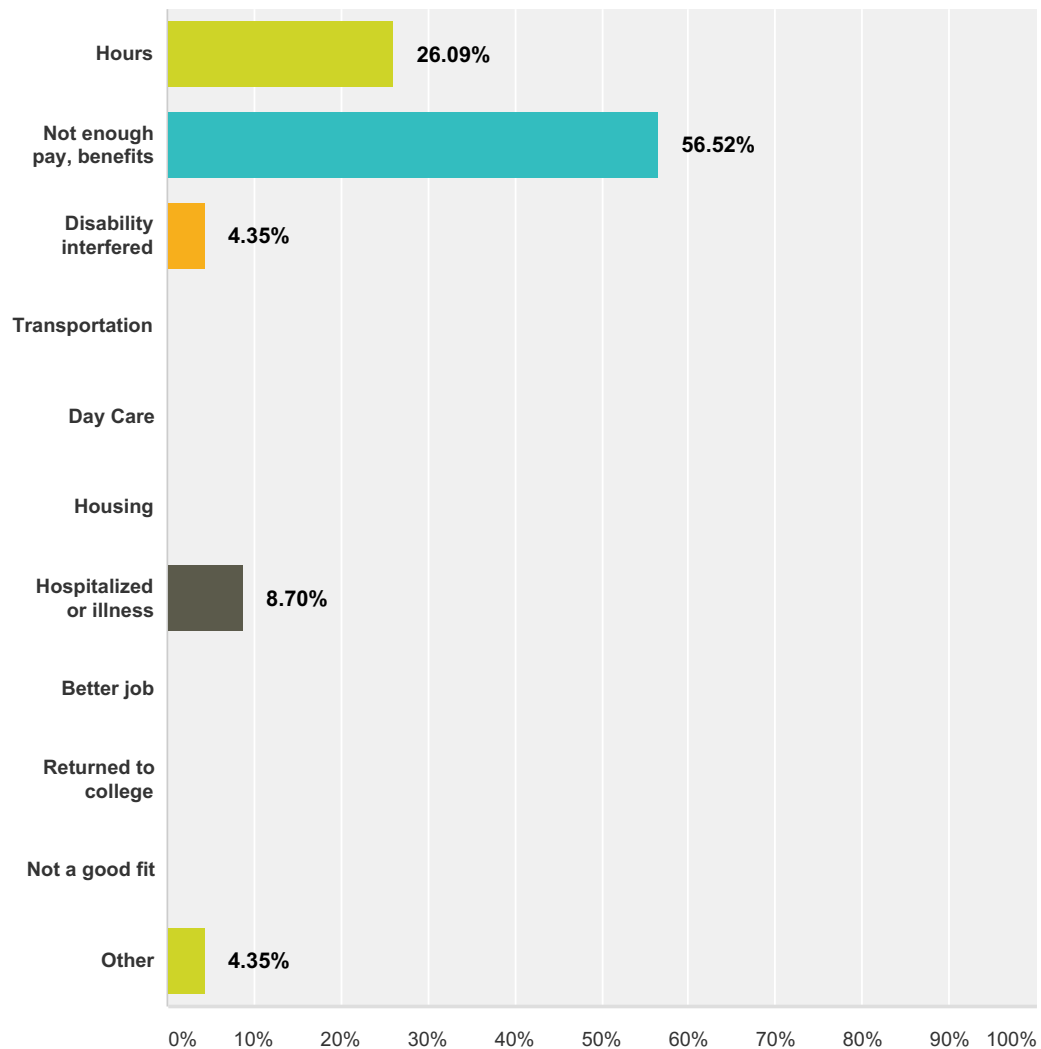
Answered: 139 Skipped: 16



Answer Choices	Responses	
Yes	84.17%	117
No	15.83%	22
Total		139

Q4 If No, what needs are not being met by your job?

Answered: 23 Skipped: 132



Answer Choices	Responses
Hours	26.09% 6
Not enough pay, benefits	56.52% 13
Disability interfered	4.35% 1
Transportation	0.00% 0
Day Care	0.00% 0
Housing	0.00% 0
Hospitalized or illness	8.70% 2
Better job	0.00% 0

2013/14 VR Client Satisfaction Survey-

Returned to college	0.00%	0
Not a good fit	0.00%	0
Other	4.35%	1
Total		23

#	Specify if other	Date
1	The store needs to have floor mats behind the counters at the registers.	5/12/2014 2:42 PM

2013/14 VR Client Satisfaction Survey-

Q5 What did Nebraska VR provide that was most helpful to you?

Answered: 155 Skipped: 0

#	Responses	Date
1	Helped consumer get back on track and where they wanted to go in life.	9/22/2014 4:28 PM
2	Helped consumer with their vehicle and keep their job.	9/22/2014 3:16 PM
3	They were there for consumer when they needed them. Always there to help with information and finding a job.	9/15/2014 11:22 AM
4	The skill of not getting irritated or mad and just talking things over with the boss to see what consumer could work on or do better.	9/15/2014 11:09 AM
5	The knowledge.	9/15/2014 11:01 AM
6	Helped consumer with what they needed to accomplish.	9/12/2014 9:39 AM
7	Finally, found a job.	9/9/2014 11:13 AM
8	V.R. always checks up to see how consumer is doing and consumer really appreciates that.	9/9/2014 9:55 AM
9	Hearing aids - they make a world of difference.	9/8/2014 3:56 PM
10	V.R. really did not do much for consumer. May have given consumer a voucher for clothing during the winter. Consumer said he was frustrated working with V.R. because they felt like they were getting the run around all the time, so that is why consumer quit contacting V.R.	9/4/2014 2:14 PM
11	Helped consumer through school.	9/4/2014 1:42 PM
12	The assistance in the beginning for clothing and gas. And just having words of encouragement that it was something consumer to do.	9/4/2014 1:35 PM
13	Help finding a job and keeping it.	9/4/2014 1:20 PM
14	Consumer was able to take a few computer classes.	9/4/2014 1:07 PM
15	The chair for consumer at his job. V.R. has always been helpful.	8/29/2014 12:14 PM
16	The support, as well as, the help with consumer's car and help with school was the major impact.	8/27/2014 10:18 AM
17	Helped consumer start college and also helped consumer with getting a welding certificate.	8/27/2014 9:42 AM
18	Nothing.	7/21/2014 9:55 AM
19	V.R. helped consumer in regards to their C.N.A.	7/17/2014 3:44 PM
20	V.R. helped consumer look for a job that could help more.	7/9/2014 3:38 PM
21	V.R. provided financial assistance for consumer.	7/3/2014 11:54 AM
22	V.R. helped consumer with their resume.	7/3/2014 10:48 AM
23	V.R. helped consumer by attending Job Club. Everything Julie did was great. Julie helped out a lot.	7/3/2014 10:41 AM
24	V.R. helped consumer by providing clothing and also, helped set up resources that the consumer needed.	7/3/2014 10:36 AM
25	V.R. gave consumer a lot of options. For example, helping consumer find another job.	7/3/2014 10:17 AM
26	Prescription assistance and clothing allowance.	7/1/2014 4:14 PM
27	V.R. was like a backbone - sense of security knowing they were there.	6/23/2014 10:23 AM
28	V.R. helped consumer figure out what they could and could not do physically for a job.	6/20/2014 4:39 PM
29	V.R. helped consumer look for a job and helped with clothes and gas.	6/20/2014 10:42 AM
30	The hearing aids.	6/18/2014 2:20 PM

2013/14 VR Client Satisfaction Survey-

31	Consumer said that V.R. has not really helped much so far.	6/18/2014 2:15 PM
32	V.R. provided a lot of job opportunities.	6/18/2014 1:34 PM
33	V.R. helped consumer get a job.	6/17/2014 11:56 AM
34	V.R. gave consumer direction on what their strengths were and help updating their resume.	6/17/2014 11:45 AM
35	V.R. helped by being a support system for consumer. Julie was great!	6/17/2014 11:00 AM
36	V.R. helped consumer with job leads.	6/17/2014 9:59 AM
37	V.R. helped consumer explore different options and avenues. Also, helped find consumer's strengths and weaknesses.	6/16/2014 4:31 PM
38	V.R. gave consumer more self confidence when V.R. worked with them.	6/16/2014 3:55 PM
39	V.R. helped consumer get their eyes checked, fixed their car and got hearing aids.	6/16/2014 12:21 PM
40	V.R. helped consumer change their desk around, get a new phone system and provided mats for consumer to use.	6/16/2014 12:02 PM
41	V.R. gave consumer assistance when going through school and also, helping consumer find a job.	6/16/2014 11:08 AM
42	Just the assistance in general, especially the cab vouchers.	6/16/2014 10:09 AM
43	V.R. helped consumer with school financially.	6/16/2014 9:13 AM
44	V.R. helped consumer by performing an aptitude test. J.D. was a great help any time consumer needed to talk about something.	6/13/2014 3:04 PM
45	V.R. helped consumer get their GED.	6/13/2014 12:45 PM
46	V.R. helped consumer fill out applications and had job contacts.	6/13/2014 12:06 PM
47	V.R. helped consumer get their job.	6/13/2014 11:47 AM
48	V.R. provided tuition assistance.	6/13/2014 11:41 AM
49	V.R. provided financial assistance through college.	6/13/2014 11:36 AM
50	V.R. helping consumer go through the interview process and building up consumer's confidence.	6/12/2014 9:42 AM
51	V.R. was always there for the support consumer needed.	6/11/2014 4:26 PM
52	V.R. staying in contact with consumer's employer and V.R. being able to visit consumer in their home.	6/10/2014 3:17 PM
53	V.R. helped consumer with gas vouchers while looking for work.	6/5/2014 11:01 AM
54	They provided some career guidance.	6/5/2014 10:57 AM
55	V.R. connected consumer with Goodwill resources and as a result, consumer is employed at Goodwill. Consumer said that if it would not have been for V.R., they would not have known about the services Goodwill had to offer.	6/5/2014 10:53 AM
56	V.R. helped consumer when consumer went to classes for welding.	6/5/2014 10:35 AM
57	V.R. helped with job placement and budgeting	6/5/2014 10:31 AM
58	V.R. gave consumer applications to fill out.	6/5/2014 10:25 AM
59	V.R. helped consumer with school and support, so that consumer could get a job.	6/5/2014 9:39 AM
60	V.R. helped consumer get a good pair of steel boots.	6/5/2014 9:34 AM
61	V.R. helped consumer get a job.	6/5/2014 9:18 AM
62	V.R. gave consumer support.	6/5/2014 8:59 AM
63	She wrote the following note: "NE VR helped me a lot. They helped me with my self-esteem, help with resume. Listened to my needs. All in all I would go there again for help. My counselor was great."	6/4/2014 5:01 PM
64	V.R. helped consumer with accountability.	5/28/2014 5:05 PM
65	V.R. helped consumer look for a job and also helped consumer with gas vouchers once consumer got a job.	5/27/2014 11:23 AM

2013/14 VR Client Satisfaction Survey-

66	V.R. listened to consumer and helped consumer figure out what type of job would work best.	5/23/2014 11:09 AM
67	V.R. helped consumer with some testing to see what skills	5/21/2014 4:45 PM
68	V.R. helped consumer find a job.	5/21/2014 3:17 PM
69	They encouraged me.	5/21/2014 2:42 PM
70	V.R. helped consumer find their job.	5/21/2014 2:35 PM
71	They helped me with job search and placement. He said that he received very good service and that Julie was very nice to work with.	5/21/2014 2:33 PM
72	All the different avenues that V.R. has with their computers and to look for jobs. V.R. had relationships with many different employers.	5/20/2014 11:30 AM
73	Too long ago - consumer does not remember.	5/16/2014 4:17 PM
74	They were helpful in a lot of ways	5/16/2014 4:13 PM
75	V.R. did not really help me with anything; they seemed kind of busy. Consumer already had their job.	5/16/2014 12:22 PM
76	The different options V.R. gave consumer for assistance with getting a job.	5/15/2014 3:56 PM
77	V.R. referred consumer to Goodwill and Goodwill helped consumer with their resume.	5/15/2014 12:19 PM
78	V.R. helped consumer pay for their car insurance. V.R. helped consumer with so much.	5/15/2014 10:47 AM
79	Finding consumer the job at Goodwill and putting consumer through the wellness program.	5/14/2014 4:57 PM
80	Consumer appreciated the support from V.R. and that consumer did not have to give V.R. an explanation about their condition; V.R. understood.	5/14/2014 2:27 PM
81	They helped me get on with Goodwill and I'm also taking G.E.D. classes	5/14/2014 12:20 PM
82	The support from the people, they went above and beyond.	5/12/2014 2:44 PM
83	They were very friendly and helpful people. Overall, very nice.	5/5/2014 2:23 PM
84	Help finding a job.	4/30/2014 10:39 AM
85	Provided job leads for consumer.	4/25/2014 2:33 PM
86	They helped by supporting consumer and making sure consumer was going to counseling and taking their medication. Also, helped purchase shoes for consumer.	4/25/2014 10:11 AM
87	Helped consumer buy uniforms.	4/25/2014 9:40 AM
88	Helped consumer with school.	4/23/2014 3:30 PM
89	Helping consumer find a job.	4/16/2014 4:49 PM
90	The information to get into the H.E.L.P.S. program and getting a job.	4/16/2014 11:58 AM
91	They don't provide too much, she is with Goodwill now and she doesn't know what they are providing either.	4/15/2014 1:37 PM
92	Everything. They helped consumer right when they needed. If consumer had any questions, they always helped consumer out.	4/15/2014 10:33 AM
93	Consumer did not know.	4/14/2014 11:39 AM
94	Financial aid for college.	4/9/2014 9:57 AM
95	Provided consumer with new hearing aids.	4/9/2014 9:01 AM
96	Consumer cannot remember.	4/3/2014 3:34 PM
97	Help finding the vocation that was meant for consumer.	4/3/2014 9:07 AM
98	Help explained the workforce website to consumer.	3/31/2014 3:43 PM
99	The training on how to find a job, fill out applications and how to talk to people.	3/31/2014 3:39 PM
100	Help with job listings.	3/31/2014 3:27 PM

2013/14 VR Client Satisfaction Survey-

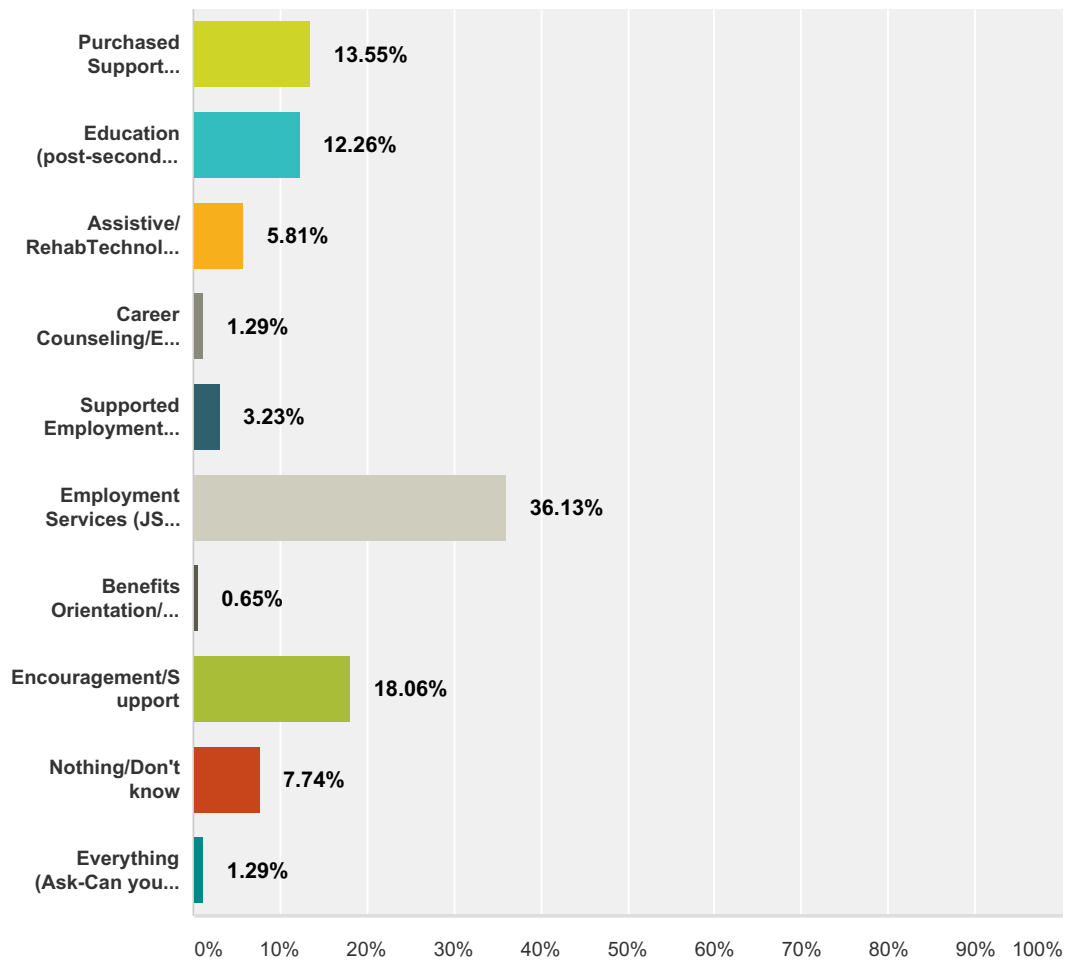
101	Help get the job.	3/31/2014 3:22 PM
102	The restructuring of the consumer's resume.	3/31/2014 3:16 PM
103	Keeping an eye at work and letting the consumer know how things are going.	3/31/2014 3:12 PM
104	Help getting the job.	3/31/2014 2:56 PM
105	The financial assistance to go back to school.	3/31/2014 2:47 PM
106	Trying to find a job.	3/31/2014 2:41 PM
107	The job interview skills.	3/31/2014 2:37 PM
108	Being able to have the extra support.	3/31/2014 2:33 PM
109	Help with paperwork from previous jobs.	3/31/2014 2:24 PM
110	Just keeping the consumer on track while in college.	3/31/2014 2:11 PM
111	Help providing money for college and purchase hearing aids.	3/31/2014 11:49 AM
112	Helping out with apartment stuff.	3/31/2014 11:40 AM
113	Helped get the job. Jeff really helped by being so positive and helping the client have a positive attitude.	3/31/2014 11:25 AM
114	All the different resources and programs available through Vocation Rehabilitation. Also, keeping track of individuals when in college.	3/31/2014 11:17 AM
115	Going to Vocational Rehabilitation once a week to look for jobs, help paying for a uniform and taxi tickets when needed.	3/31/2014 10:49 AM
116	They helped the consumer get organized to do the job.	3/31/2014 10:43 AM
117	Helped pay the first month of car insurance.	3/31/2014 10:23 AM
118	Helped with vocational driving, so the individual could prove they could drive again.	3/31/2014 9:49 AM
119	Getting a job.	3/28/2014 12:46 PM
120	All of it. Michelle was great.	3/28/2014 12:10 PM
121	Nothing specific.	3/28/2014 11:39 AM
122	Helped consumer buy tools for work.	3/28/2014 10:09 AM
123	Helped a lot with resume.	3/25/2014 1:54 PM
124	Assisted with applying for job	3/25/2014 1:34 PM
125	Getting shoes and pants for work.	3/20/2014 2:49 PM
126	Help with college.	3/20/2014 9:41 AM
127	Helping purchase some equipment, but it is still in process. Said it is taking a very long time and is not happy about it.	3/19/2014 4:13 PM
128	Helped get new hearing aids for job.	3/19/2014 3:31 PM
129	Helped find a job.	3/19/2014 10:49 AM
130	Connected the individual with Goodwill Industries.	3/18/2014 4:19 PM
131	Helping prepare looking for a job and with clothes for work.	3/18/2014 3:26 PM
132	The experience and knowledge the workers had helping the individual.	3/18/2014 2:16 PM
133	Does not know.	3/18/2014 10:35 AM
134	Steering in the right direction.	3/18/2014 9:46 AM
135	They were very nice and caring.	3/14/2014 2:13 PM
136	They offered a lot of services, but did not really use them.	3/12/2014 1:39 PM

2013/14 VR Client Satisfaction Survey-

137	Fill out applications	2/20/2014 3:17 PM
138	Support	2/20/2014 10:44 AM
139	Referral to Easter Seals Nebraska for benefits planning	1/6/2014 11:32 AM
140	Nothing - I found the job on my own and they did not help with anything before or after that.	12/23/2013 1:32 PM
141	Goodwill	12/23/2013 1:31 PM
142	Referral to Goodwill - job applications and transportation	12/16/2013 9:46 AM
143	Finding the job	12/11/2013 2:53 PM
144	Job applications and interview skills and explaining what was expected of me at the job	12/4/2013 4:44 PM
145	College education	12/4/2013 3:34 PM
146	Helped me find the job	12/3/2013 2:49 PM
147	Transportation	11/7/2013 2:21 PM
148	Helping me get along with co-workers	11/4/2013 1:11 PM
149	Find the job	11/4/2013 12:55 PM
150	College education	10/29/2013 2:43 PM
151	Found the job for me	10/25/2013 4:01 PM
152	Finding the job	10/25/2013 3:20 PM
153	Resume and finding the job	10/25/2013 1:47 PM
154	School	10/25/2013 10:45 AM
155	Support was wonderful	10/4/2013 1:05 PM

Q6 Mark the category the client indicated was the most helpful.

Answered: 155 Skipped: 0



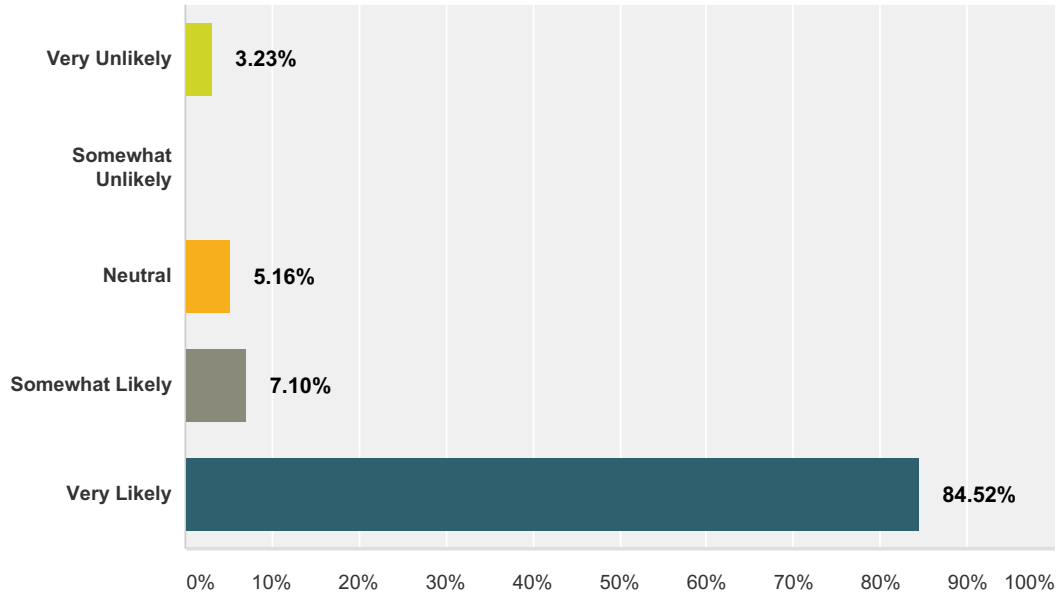
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	13.55%	21
Education (post-secondary training)	12.26%	19
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	5.81%	9
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	1.29%	2
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	3.23%	5
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	36.13%	56
Benefits Orientation/Benefits Analysis	0.65%	1
Encouragement/Support	18.06%	28
Nothing/Don't know	7.74%	12

2013/14 VR Client Satisfaction Survey-

Everything (Ask-Can you be more specific?)	1.29%	2
Total		155

Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 155 Skipped: 0



Answer Choices	Responses	
Very Unlikely	3.23%	5
Somewhat Unlikely	0.00%	0
Neutral	5.16%	8
Somewhat Likely	7.10%	11
Very Likely	84.52%	131
Total		155

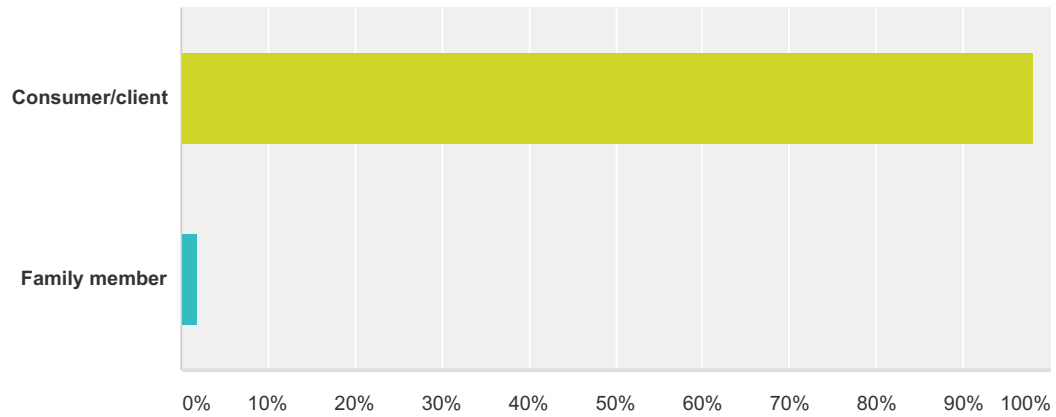
Q8 Please share any other comments or suggestions you may have.

Answered: 5 Skipped: 150

#	Responses	Date
1	Liz was awesome!	9/8/2014 3:57 PM
2	V.R. actually gives a person the help they need.	8/27/2014 9:45 AM
3	"They're good people to go through."	6/5/2014 10:32 AM
4	She would like some assistance in securing another job.	6/4/2014 5:01 PM
5	It seems like they only help who they want. A friend got his CDL and can't even use his and they have not helped me move toward my CDL. They keep pushing me to stay in a dead end retail job.	2/20/2014 3:19 PM

Q9 Who did you talk with?

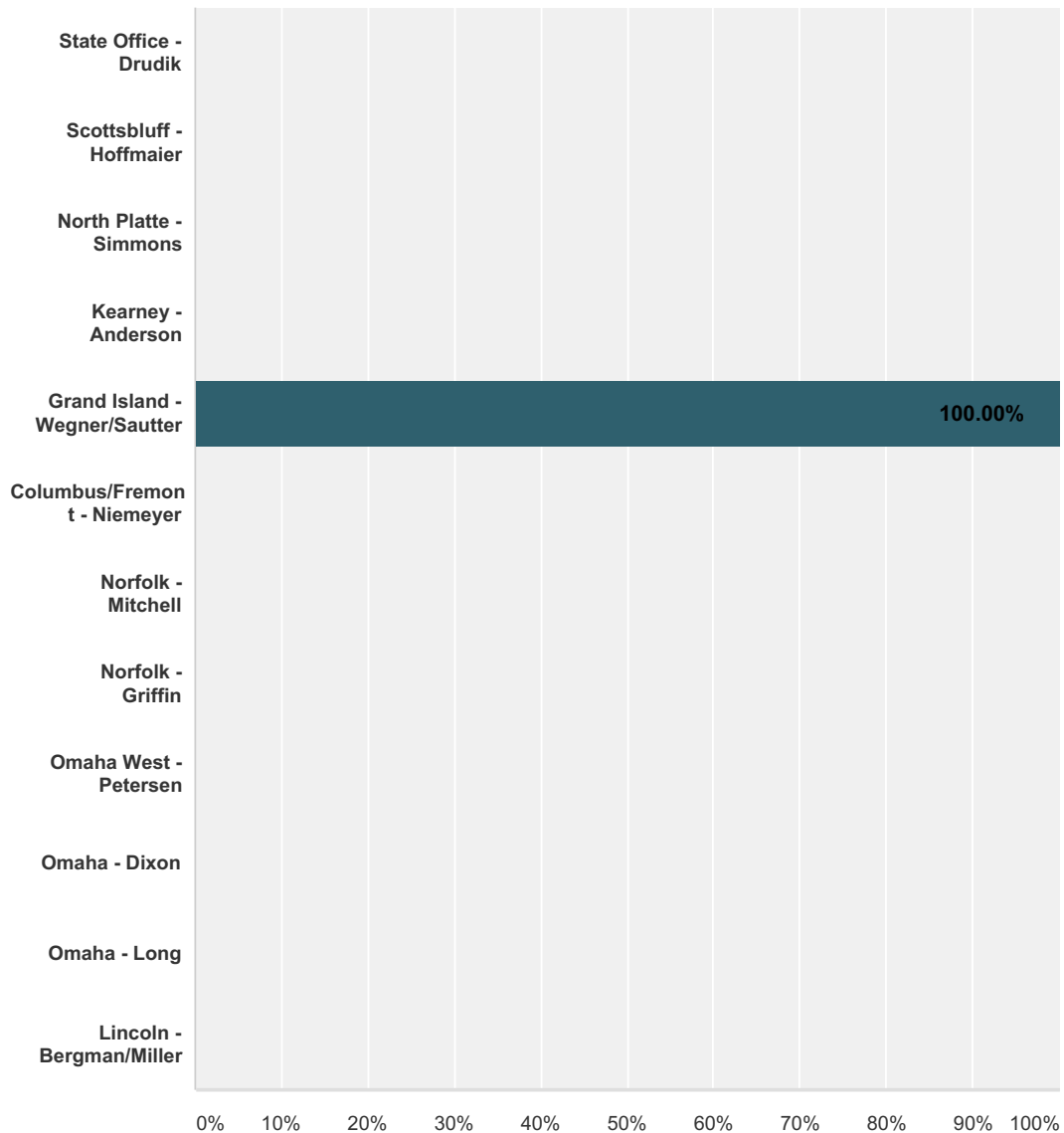
Answered: 155 Skipped: 0



Answer Choices	Responses	
Consumer/client	98.06%	152
Family member	1.94%	3
Total Respondents: 155		

Q10 Which VR Team served this client?

Answered: 155 Skipped: 0



Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	100.00% 155
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0

2013/14 VR Client Satisfaction Survey-

Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		155